

Executive Summary

City Homeless Outreach

November 14, 2006

Summary of Quarterly Reports

First Quarter (May 15th to June 15th 2006)

- 466.25 hours of direct outreach service provided
- 59 individuals received some form of contact and or ongoing services,
- 75 declined services

Second Quarter (June 16th to September 15th 2006)

- 1572.5 hours of direct outreach service provided
- 285 individuals received some form of contact or ongoing services
- 27 declined services
- 81 individuals received some form of housing assistance i.e.: technical property search and/or location. LDCHA apps, landlord negotiation, etc.
- 13 households made up of 59 individuals received housing or improved their housing situation during the 2nd quarter

Summary of Flex Funds

- birth certificate/ driver license ID for adults and children
- deposits
- rent
- meds
- utilities
- other forms of assistance provided to 4 other consumers

Other Highlights:

- *The Outreach team has been very effective in decreasing duplication of services, providing one point of entry for individuals seeking services.
- *Service agencies report applications are being submitted more accurately and follow up with the individuals easier with the interventions of the outreach staff.
- *A few areas of concern have been identified such as providing consistent outreach services in very diverse service agencies. BNC is working to be responsive to needs of co-located agencies while adhering to the original grant agreement.
- * Outreach Team leader is working with members of the CCH such as Helen Hartnett and Loring Henderson to modify the reporting document to make it more user friendly and provide meaningful data to the CCH.
- * Some general challenges are:
 1. Lack of affordable housing units for individuals with limited income which creates barriers to reaching housing goals.
 2. The new SRS presumptive benefit program may create longer waits for financial support and some individuals who may have received general assistance in the past may no longer be found eligible.
 3. Lack of historical data creates difficulty by which to "measure" the success of the program outcomes.

Budget Report: The budget remains on track for the second quarter.